ampUp

AMPUP MOBILE APP
USER GUIDE

Available on the **App Store**
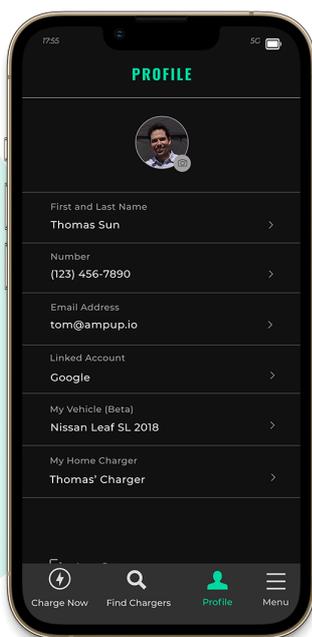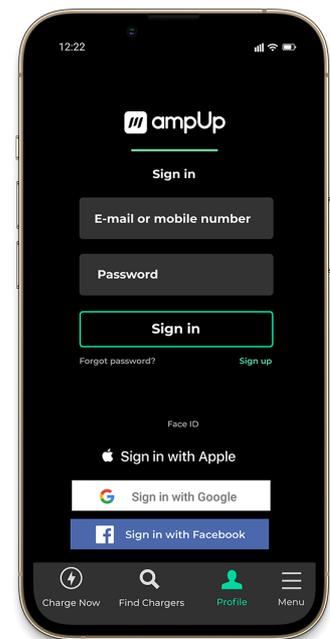
GET IT ON **Google Play**

When the app is open for the first time, it is essential to enable push notifications and allow the app to access the camera and location.

SIGN UP / SIGN IN

By navigating to 'Profile' icon, users can:

→ Create an account by pressing **Sign Up** (green letters), or sign in via Apple, Google, or Facebook.

→ **Sign in** to an existing account by filling out an email and password, and press the Sign In button.
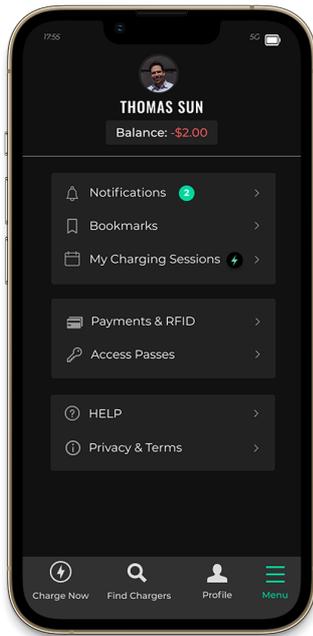
PROFILE

Users can set up their profile by filling the:

→ Name

→ Phone number

→ Upload profile photo (optional)

→ Enter vehicle type/model

→ Set up home charger (optional)

Or, Log out from the profile.
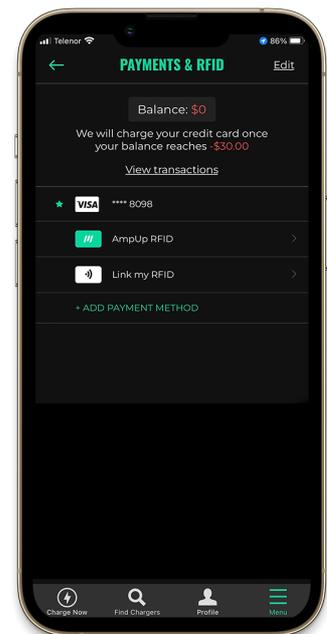
MENU

Under the 'Menu' icon, users can check:

- → Notifications
- → Bookmarks
- → My Charging Sessions
- → Set-up Payments and RFID*
- → Access Passes
- → Help
- → Privacy and Terms

Before charging at locations with set pricing (paid charging), users need to add a preferred payment method.

*SET UP PAYMENT & CONNECT RFID

Tap on 'Payments & RFID'

- → To add a credit card tap 'Add Payment Method' and enter your credit card details, or select Apple Pay or Google Pay and follow the instructions
- → To order AmpUp RFID card, click 'AmpUp RFID' > 'Get Started' button, and follow the instructions
- → To link the existing AmpUp RFID card, click 'AmpUp RFID' > 'LINK YOUR CARD'
- → To link your own (non AmpUp) RFID card, click 'Link my RFID' > 'Get Started' button, and follow the instructions
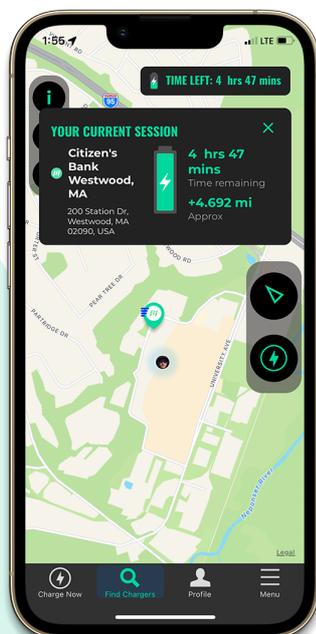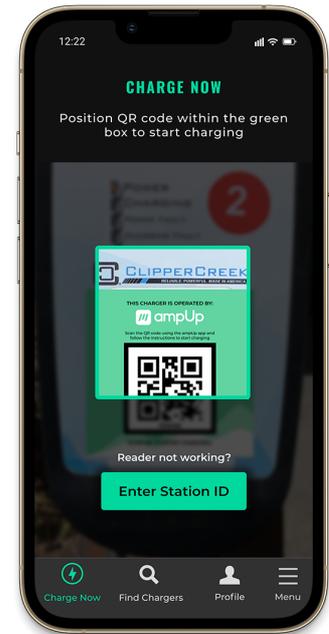
CHARGE NOW

Under the 'Charge Now' icon, users will be presented with the **QR Scanner.**

To scan the QR code, fill the green square box with the **QR code sticker** on the charging station.
When the QR code is scanned, the users will be prompted to plug in the vehicle, after which charging will begin.

If the QR reader is not working, or there are difficulties with scanning the QR code, users can enter the QR code letters manually, by pressing the **Enter Station ID** green button, and enter the ID.
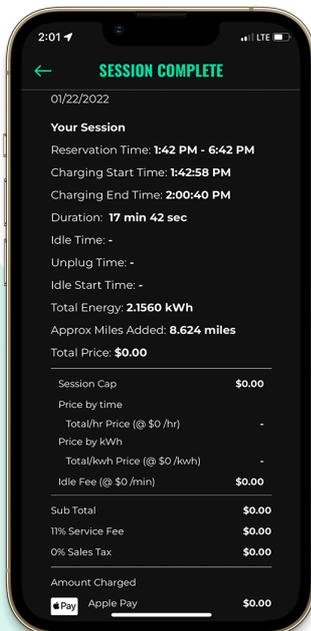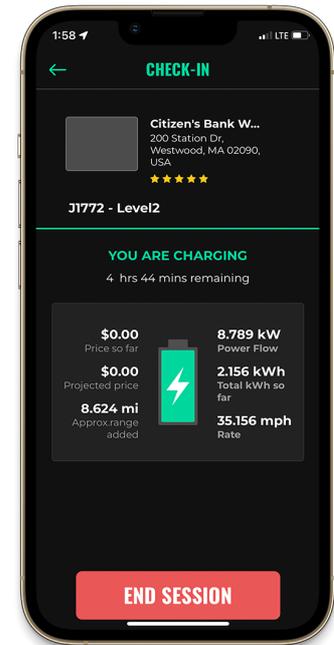
CURRENT SESSION

Once the charging has commenced, users can track **real-time data** of their current charging session:

→ Current Charging Session Location and Address

→ Time remaining until fully charged

→ Miles added since the charging started

CURRENT SESSION - DETAILED INFO

For a more detailed view and additional functionalities, users can tap on the "Your Current Session" card and see the following details:

→ Price so far

→ Projected price

→ Approximately Range Added

→ Power flow

→ Total kWh

→ Rate in mph

→ **END SESSION** button/function

SESSION COMPLETE

Once the charging session is complete, the user will receive the **INVOICE** with all the necessary data connected with the charging session and a detailed breakdown of the amount charged:

→ Reservation Time

→ Charging Start & End Time

→ Duration & Unplug Time

→ Idle Time

→ Total Energy

→ Total Price

FIND CHARGERS

Under the 'Find Chargers' icon, users can find a map, together with the current/real-time location and nearest charging stations.
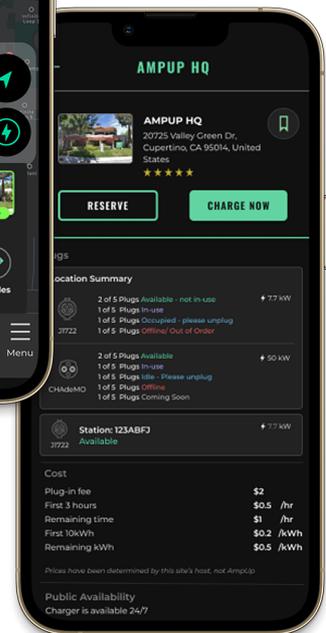
ⓘ See the "Map Legend"

🔍 Search Charging Location

▼ Adjust Map Filters

➤ Show Your Current Location
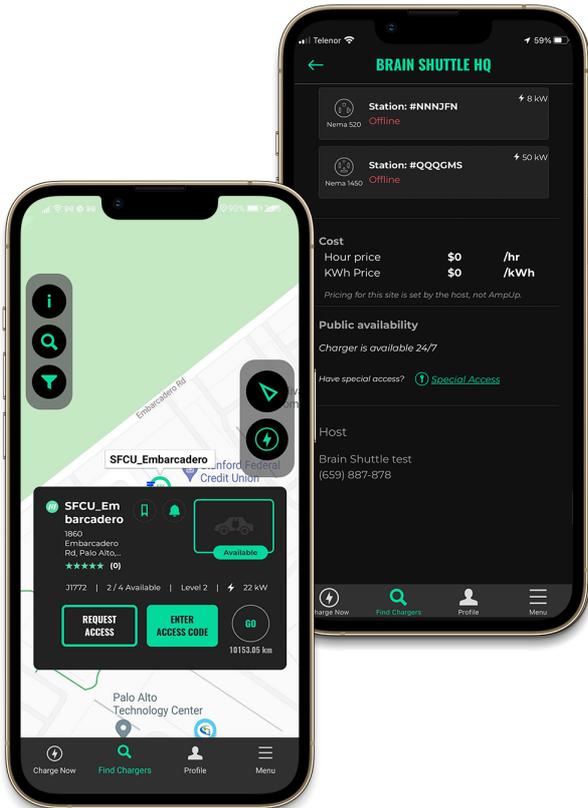
⚡ Go back to the "Charge Now"

Once the **charging location/station is selected**, there are options to:

→ Charge now

→ Reserve a charging session ahead of time

→ Bookmark the charging station

→ Set alerts / notifications

→ Navigate to a selected charging station

Tap again to see **location details**:

→ Check for available plugs

→ Check the pricing and charger availability

→ Request special access*

→ See Host information and contact details

→ See what's nearby

*Scroll down to the Public Availability section and click on '**Special Access**'.

If you have an Access Code, it can be entered by clicking the '**Enter Access Code**' button.

If you are a member of the community and need to request access, click on the '**Request Access**' button.

Once you have been given special access, you can view them in the 'Access Passes' tab inside the 'Menu' icon.

MAKE A RESERVATION

→ Search for the location on the map, then tap to see location details. Or use a bookmark.

→ Tap on '**Reserve**'

→ Select desired time slot(s) on the right dial

→ Click '**Book**' and you are all set!

→ When ready to charge, go to the '**My Charging Sessions**' tab on the main menu, click on the reserved slot, and tap 'Check-In'. Check-in is available 15 minutes before reservation start time.